

Cancellations

E.031719.v1

Cancellations are not accepted on:

- Custom orders.
- Orders placed on discontinued items.
- Orders on products which were not stock at the moment of placement of the order and where the customer agreed to the delivery time needed for production.
- Orders which have been cut by us prior to receipt of cancellation.
- Any orders invoiced and on its way to the customer.

If the cancellation is on a standard Tapetex item and if Tapetex agrees with the cancellation, the cancellation will be treated as a return shipment with a re-stocking fee of 35%.